



MINISTRY OF HEALTH OFFICE OF THE PRINCIPAL SECRETARY

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Ref: MOH/ADM/1/1/2

20th September, 2021

Director General

Kenya Civil Aviation Authority
P.O. Box 30163-00100

NAIROBI

RE: SUSPENSION OF JITENGE LOCAL TRAVELERS APPLICATION

The Global COVID-19 pandemic has necessitated the need to adopt technology as a means of controlling its spread given the nature of its transmissibility. Consequently, the Ministry of Health in collaboration with various partners explored various platforms that would ensure safety of travellers and the nation as a whole by developing digital applications that would facilitate contact tracing (Jitenge) of passengers.

In view of the above the government rolled out Jitenge Local with the intent of ensuring increased local contact tracing. It is a requirement that all travellers using both international and domestic airlines fill their travel/medical history on this platform prior to travel. This information is gathered to assist health workers to trace possible contacts to a COVID-19 suspect so as to contain the spread of the disease through quarantine for suspect cases and isolation for cases of COVID-19. The application is both web-based and available on Google Play store.

Jitenge local has however faced a few challenges with the main issue being delay of QR codes after submission of traveler's information on Jitenge app leading to delay in boarding of passengers and exit clearance at the airport. This has been contributed to by **Overload to the server**



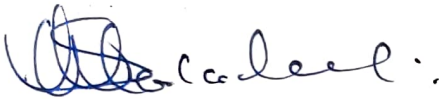
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slowing down the generation QR code and User Capacity/support-travelers and port health officers.

In order to hasten processes of passenger clearance and improve service delivery at the airport there is need to enhance systems and capacity upgrade for Jitenge Local.

The purpose of this communication is to inform all the stakeholders in aviation industry of the move to suspend the local travel submission of traveler information on 'jitenge'. However, take note that the international use of 'jitenge' continues.

Thank you for your continued collaboration.



Susan N. Mochache, CBS
PRINCIPAL SECRETARY

Copy to: Cabinet Secretary
Ministry of Health

Principal Secretary
Ministry of Transport and Infrastructure
NAIROBI